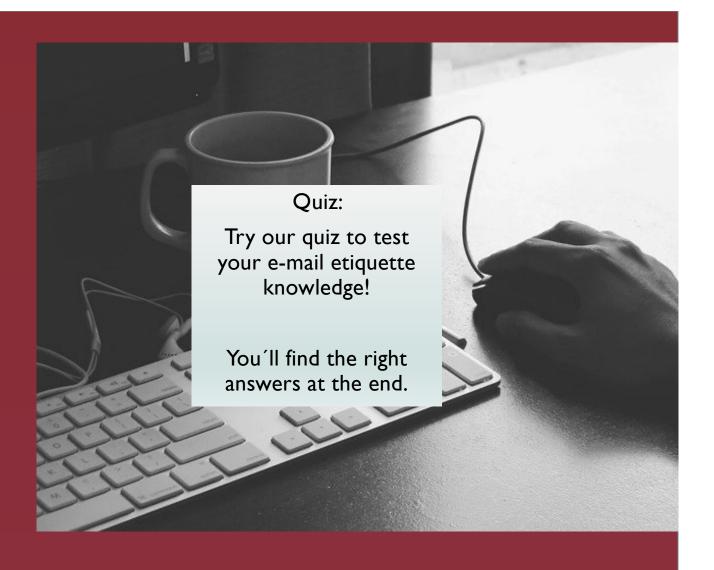


Information politely expressed will get a better response from an English native speaker and it's more likely to keep up a good working relationship.





1. You are writing a formal email to Peter Bridges. How would you address him?

- a) Hi Peter,
- b) Dear Peter Bridges,
- c) Dear Peter,
- d) Dear Mr Bridges,

2. You are writing a formal email to Anne Wilson whom you do not know. How would you address her?

- a) Dear Wilson,
- b) Dear Anne Wilson,
- c) Dear Ms Wilson,
- d) Dear Mrs Wilson,





3. You are writing an email to a general office address where it is not sure who will answer your email. Which of the following terms would be correct? (two possibilities)

a) Dear Sirs,

b) Dear Sir/Madam,

c) Dear All,

d) To whom it may concern,

4. You are writing to a Chinese company to respond to an email from Wu Deng. How would you address your correspondence?

a) Dear Wu Deng,

b) Dear Wu,

c) Dear Sir,

d) Dear Deng,

5. You are signing off a formal business email

a) Best wishes,

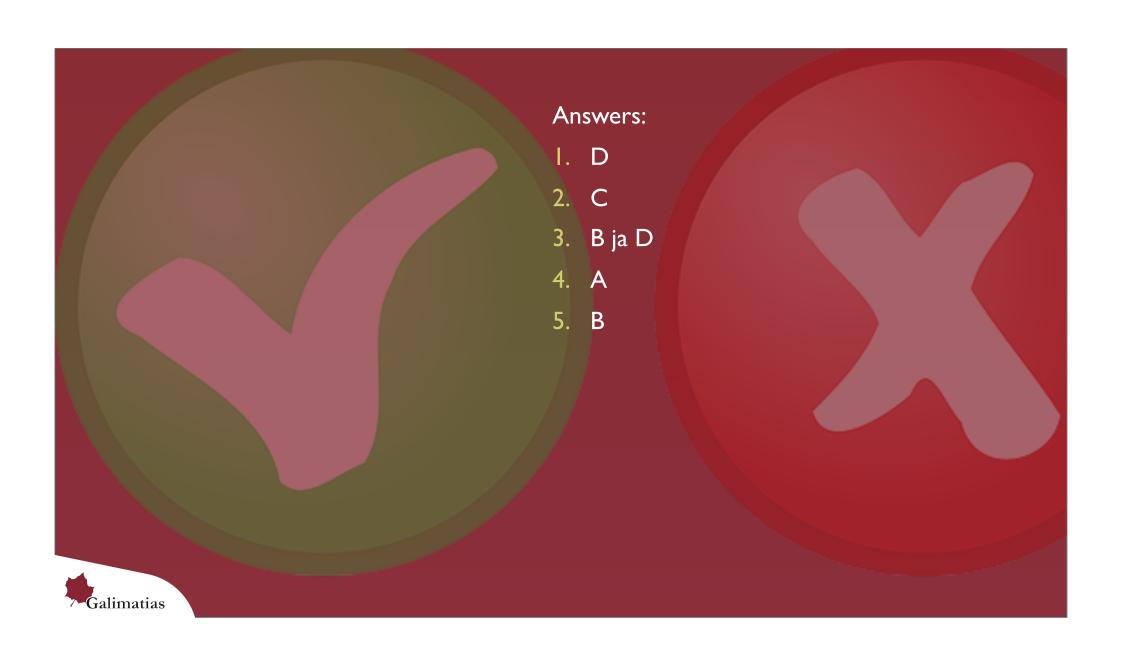
b) Best regards,

c) Yours faithfully,

d) Yours sincerely,









CONTACT US TO FIND THE RIGHT TRAINING SOLUTIONS FOR YOUR ORGANISATION:

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